



# CAiSE Forum 2017

## Essen – 15<sup>th</sup> June 2017

POLITECNICO DI MILANO



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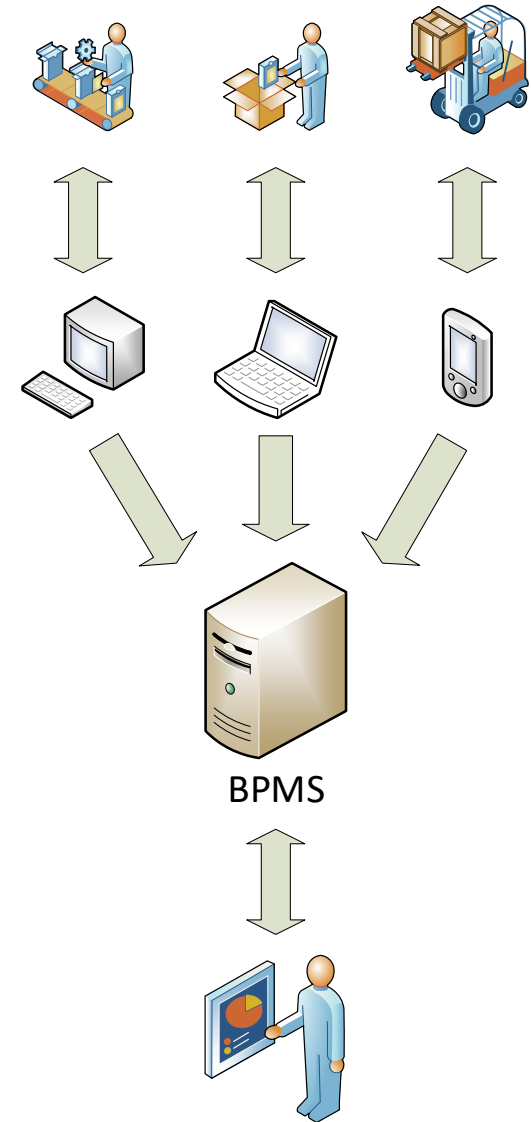
Giovanni Meroni, Claudio Di Ciccio, Jan Mendling  
**ARTIFACT-DRIVEN PROCESS MONITORING:  
DYNAMICALLY BINDING REAL-WORLD  
OBJECTS TO RUNNING PROCESSES**



- Most business processes involve multiple stakeholders
  - I.e.: freight transportation, supply chain, etc...
- Stakeholders control only a portion of the process
  - Can only observe the execution of other portions
- Real-world objects are manipulated during the execution
  - They belong to one stakeholder, yet are altered by everybody
  - For execution, activities require objects in a certain condition
  - Activities may alter the objects
- We call these objects **artifacts**

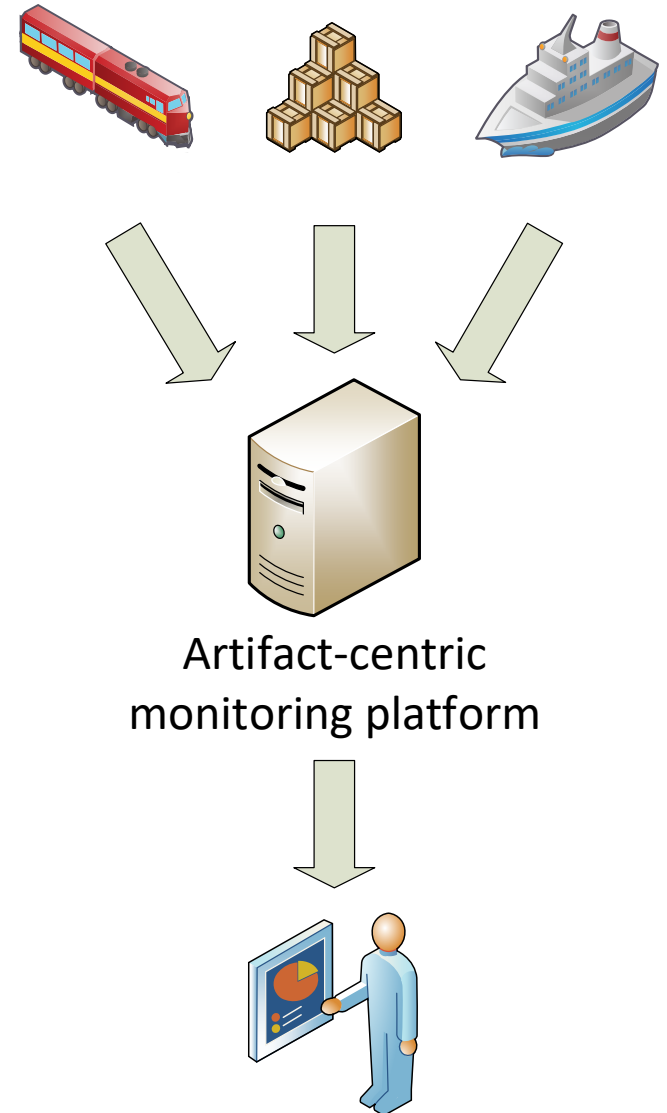


- Stakeholders cannot be sure that the process will be executed as planned
  - They cannot enforce the execution of the whole process
  - Unforeseen exceptions may arise
  - Violations in the execution flow may occur
- Traditional BPMSs require human intervention when monitoring multi-party processes
  - The BPMS expects explicit notification when activities start or end
  - When not automated, notifications must be sent manually
  - When a violation in the execution occurs, the BPMS stops until the issue is solved





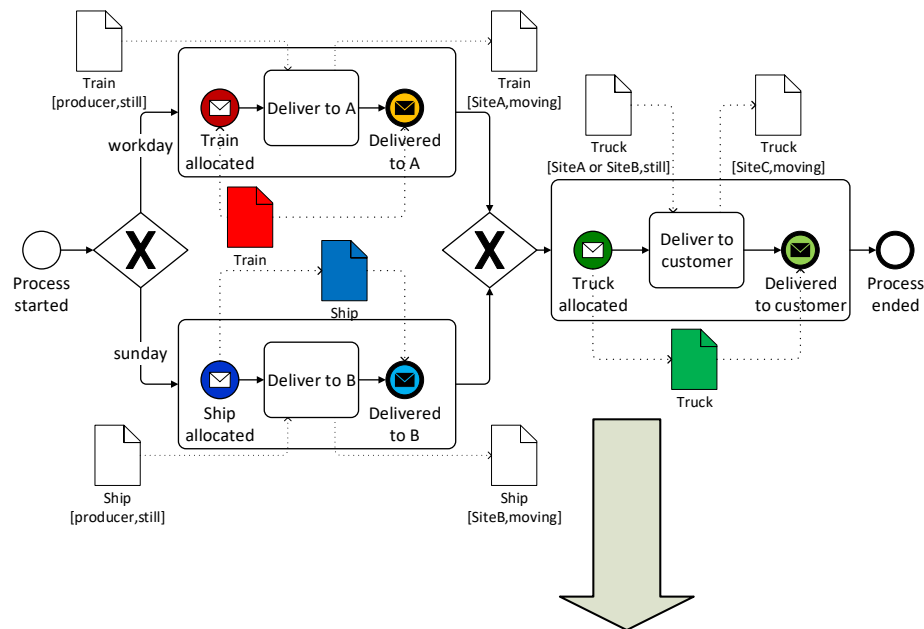
- Use artifacts to detect when activities are executed
  - The artifact “knows” when is altered
  - The artifact “knows” when activities are executed
- Artifact-centric languages better at monitoring the process
  - Dependencies among activities are descriptive, not prescriptive
  - Even after violations, monitoring continues





# Artifact-driven process monitoring Solution

- Artifacts are bound to process instances at runtime
  - Their identity is known after the process started
  - Artifacts may participate to a portion of the process
  - Artifacts may participate to multiple processes simultaneously
- Mechanisms to dynamically bind artifacts are provided



```

<Mapping>
  <Artifact name="Train">
    <BindingEvent id="train_allocated"/>
    <UnbindingEvent id="delivered_to_a"/>
  </Artifact>
  <Artifact name="Ship">
    <BindingEvent id="ship_allocated"/>
    <UnbindingEvent id="delivered_to_b"/>
  </Artifact>
  <Artifact name="Truck">
    <BindingEvent id="truck_allocated"/>
    <UnbindingEvent id="delivered_to_customer"/>
  </Artifact>
</Mapping>
    
```